



QUALITY POLICY

Strategic Commitment and Goal of CROSCO, Integrated Drilling & Well Services Company, Ltd. (hereinafter referred to as the Company) is to remain a recognizable service company in the oil business, desirable for buyers, suppliers, and workers.

The foundations of quality and good relations with internal and external partners are a long-standing experience in carrying out service operations of exploration, testing, well completion in oil, gas and water production, maintenance and inspection of tool equipment, and competence of workers.

By managing our business quality, integrating, and certifying business systems according to the requirements of international standards, we have managed and controlled the business processes to ensure their quality, safety, energy efficiency and ecological acceptability.

Guided by our management, in the implementation of the business system, we promote, develop, and apply following principles:

- Customer orientation, based on mutual trust, open communication, recognition, and effective and complete resolution of its expectations, demands and potential problems, striving to provide the best services available on the market.
- Continuous monitoring of business environment, risk assessment and evaluation of opportunities and possibilities to improve process efficiency and management system.
- Development of professional and mutually beneficial relationships with suppliers, contractors and other stakeholders.
- Continually researching and improving a process-oriented management system by incorporating customers and supplier data, technology development and industrial practices, and overall organizational knowledge.
- Using modern organizational, developmental, and energy-efficient technological solutions, continuous reduction and prevention of emissions into the environment and waste production and rational use of natural resources.
- Continuous training, encouragement of innovation and development of employee competences and further developmental of organizational culture as a prerequisite for achieving our goals and building an open, flexible, and service work environment.

To ensure and guarantee the achievement of the business objectives and further development of the Company and meeting the expectations of all stakeholders, it is our responsibility and obligation to follow these principles.

Zagreb, October 2024.

Company Director



Igor Kovačević
